

# Elizabeth Cruz

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## Full-Stack Web Developer

Versatile programmer with solid experience in operations, sales, and customer resolutions. Eager to contribute to an organization seeking an effective communicator, skilled problem solver, and hard worker. Technical knowledge includes Ruby, Rails, PostgreSQL, and frontend languages. I am creative, collaborative, and reliable. I thrive on learning new things and improving myself as well as passing those lessons onto others.

### Skills

**Technical:** Ruby, Rails, Javascript, Vue.js, HTML, CSS, SQL, Git, Testing, API, Pair-Programming, Excel

**Additional:** Spanish (fluent), Salesforce

### Experience

**Actualize | January 2019 – May 2019**

**Full-Stack Web Developer**

- **GirlGamers:** Personally built an app to bring together a community of girl gamers. The app allows users to create a profile in order to blog and connect with other girl gamers. Built on a Ruby-on-Rails backend and a Vue.js frontend, incorporating and modifying Bootstrap elements and JavaScript transition elements
- **Bootcamp:** Attended an intensive, 15-week coding bootcamp, learning about Ruby, Rails, JavaScript, and Vue.js. Gained the skills to think like a software developer and the ability to tackle other technologies

**J.P. Morgan Chase & Co. | February 2018 - Present**

**Force for Good | March 2019 - Present**

- Partner with JPMorgan Chase technologists to build sustainable technology solutions for socially focused organization called Neighborhood Housing Services/NHS
- Collaborate with NHS to enhance existing database and create an online form that integrates to Salesforce
- Research technology systems in the market that meet the needs and budget of NHS
- Train and transition NHS to the integrated system
- Assist in managing a group of six developers using JIRA as a scrum product backlog tool to successfully deliver agile methodologies
- Technologies: Visualforce, Salesforce Sandbox, Skytap

**Transaction Processing Specialist - Asset Based Lending | February 2018 - Present**

- Process syndicated loan payments, advances, terminations, and fees using the Asset Based Lending Accounting System
- Support participating banks regarding inquiries on transaction activities and Prime/LIBOR activities
- Nominee and champion for the department's Process Improvement Program to identify and resolve quick-hit opportunities by utilizing LEAN project management tools
- Lead and coach colleagues to be problem solvers by applying LEAN tools to streamline their processes
- Implemented a new process that has reduced cycle time by 94% and eliminated two steps from the original process

**Millennium Trust Company | April 2016 - February 2018**

**Account Administrator - Incoming Payments**

- Processed and recorded incoming payments generated from clients' alternative assets which included hedge funds, LLCs, limited partnerships, private stocks, real estate, promissory notes, futures, precious metals, and annuities
- Processed between 80-200 daily transactions of checks, wires, and ACHs before the daily deadline
- Analyzed investment sponsor statements to reconcile, identify, and resolve any unusual activities when recording asset valuation updates

**State Farm Insurance | September 2015 -March 2016**

**Insurance and Financial Services Sales Specialist**

- Achieved to receive the two certifications of Illinois Life and Health Insurance and Illinois Property and Casualty Insurance within the first month of employment
- Increased new lead generation by 10% and arranged appointments with the prospective clients to identify their needs thus consulting the appropriate products and services
- Administered inquiries of clients and general public regarding insurance coverage, availability, and eligibility while complying with the underwriting procedures
- Participated in co-op activities with corporate initiative to establish branding, marketing goals, and company growth

### Education

**DePaul University, Bachelor of Science in Finance | March 2015**